

Chapter **9** Child Support Handbook

CONCLUSION



The success you have in getting regular, adequate, and full child support payments can often depend on how well you can make the child support enforcement system work for you. At the same time, it is important to remember that not all the solutions to your child support problems are within your control. The legal rights and welfare of all parties must be carefully guarded, and sometimes laws that protect the rights of one parent seem unfair to the other.

Knowledge is power. The more you know about child support procedures where you and the noncustodial parent live, the better you will be able to exercise your rights and responsibilities under the law, and the more successful you will be in obtaining the support that rightfully belongs to your children. As you proceed with your child support case, it is a good idea to keep a written account of the actions taken and the outcomes of those actions. Do not hesitate to ask questions and make suggestions to your caseworker.

If you are not satisfied with the actions taken on your behalf, you have recourse to appeal your case to the head of the local child support office as well as to the director of the state or tribal child support agency. Keep in mind that it is always best to communicate the problem in writing.

An informed parent can help make the child support system work. This, together with improvements that state and tribal child support programs, legislatures, and courts are making, can benefit parents and their children.



For information about your specific child support case or how the child support system works in your state or tribe, contact your [state or tribal child support agency](#).

For general information about the child support program, contact the Office of Child Support Enforcement, 370 L'Enfant Promenade, SW, Washington, D.C. 20447, or visit our [website](#) at www.acf.hhs.gov/programs/css. OCSE does not have case-specific information.